

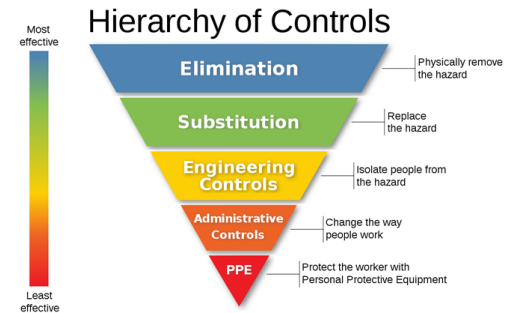
# Hierarchy of Control

## Why?

The hierarchy of control is the preferred sequence of dealing with hazards. By following the hierarchy of control, you can create a safer work environment.

## What?

- ✓ Hierarchy of controls prioritizes the most effective control measures. at the top and the least effective at the bottom.
- ✓ Elimination: Removing the hazard entirely.
- ✓ Substitution: Replacing a hazardous substance or process with a less hazardous one.
- ✓ Engineering Controls: Isolating people from the hazard.
- ✓ Administrative controls: Changing the way people work (i.e. procedures, training).
- ✓ PPE: personal protective equipment.



## Questions

### Open-ended questions

- How do you decide which control measure to use when planning a task?
- Why is PPE considered the least effective control?
- What makes elimination or substitution difficult in some situations?



### Experience-based questions

- Have you ever seen a task where a more effective control could have been used but wasn't? What happened?
- Have you accepted a risk as "normal" in your work? Why, and what changed it?
- Would you let someone close to you take the same risk you take at work?



### What would you do?-questions

- A colleague asks to use a less harmful chemical? How would respond? What type of control is this an example of?
- A team member ignores a weak safety signal because "nothing bad has happened yet." How should you respond?
- You are reviewing a procedure that relies heavily on PPE. What could be changed to move up the hierarchy?



### Spot the improvement-questions

- What can we do to stop low-level risks from becoming accepted over time?
- How can we make it easier to apply higher-level controls in our daily work?
- What small changes could shift a task from relying on PPE to using engineering or administrative controls?

